Welcome to Copenhagen

This little welcome package will feed you with the first basic information about Copenhagen after you arrival. This includes:

- Transport Information – Getting around and to UN City
- Public transport prices and special tickets
- Emergency numbers
- Arrival at UN City
- Luggage
- Internet Access in UN City
- Useful apps for your stay in Copenhagen
- Currency exchange rates
- Opening hours
- City Map
  Including where to find an ATM and currency exchange offices

Contact Information

UN City
Marmorvej 51
2100 Copenhagen
Denmark
Phone: +45 4533 5000
Email: reception.dk@one.un.org
Transport Info – Getting around and to UN city

From Kastrup Airport (CPH) to city centre and UN City there are three options:

1) **Taxis** are 350-400 DKK approx. to the city centre and to UN City directly.

2) **Metro**: All carriages from Kastrup will bring you to Norreport Station (city centre). To go to UN City, change to S-train going North (ticket is still valid) at Norreport and disembark at Nordhavn.*

3) **Train – Oresundstog (more info)** can take you to Copenhagen H/ Central where you can change to S-train going North (ticket is still valid) or as far as Osterport Station from which it’s a 20-25 minute walk to UN City.*

*Please note: Public transport takes roughly 40 minutes from Airport to UN City.

**Metro (more info):**
- The driverless metro system runs 24/7 from Kastrup Airport.
- Take any Metro train to the city (all trains are for Vanlose).
- Change at Norreport to the S-train going North.

**S-Train (more info):**
- The closest S-train stop to UN city is Nordhavn just opposite UN City on the map and is served by trains A, B, C, E and H (see right map).
- See lower map for walking directions, 10-15 min walk approx.

Please note that there are no arrangements for getting from the train station to UN City other than walking. Should you have any walking difficulties please feel free to make taxi arrangements.

**Taxis**: Tel: (among others) +45 7025 2525 or +45 3535 3535
- Taxis can also be arranged at the UN City Reception. Please allow 15-20 minutes for the taxi to arrive.

**Public transport - Prices and special tickets**
In Copenhagen it doesn’t matter which form of public transport you are taking but how many zones you are traveling. Form the airport to the centre and UN City it is generally 3 zones

- Normal ticket: 36 DKK (valid for 90 minutes)
- 24 hours ticket: 75 DKK
- 72 hours ticket: 190 DKK

**Emergency**
In case of emergency call 114 for ALARM
112 for SERVICE

**Useful Apps**
- CPH Airport App www.cph.dk/app

**Arrival at UN City**
Please make sure to arrive latest 20-30 minutes before the beginning of the meeting at UN City to ensure a smooth start of the meeting as security clearance may take up to 20 minutes.

**Luggage**
Your luggage can safely be left in the cloakroom of the basement floor in UN City where the meetings are held.

**Internet Access**
For wireless access during your stay at UN City, please logon to the network
Network: UN-City-Guests
Username: guest
Password: uncity2013

**Currency exchange rates of Danish Krona - DKK** (17/09/2013)
- US Dollar: 1 DKK = 0.18 USD 1 USD = 5.58 DKK
- Euro: 1 DKK = 0.13 EUR 1 EUR = 7.46 DKK
- British Pound: 1 DKK = 0.11 GBP 1 GBP = 8.88 DKK

**Opening hours** (usually)
- Banks: 10:00 to 16:00 Monday through Friday (Thursday until 17:30)
- Pharmacy: 09:00 to 17:30 Monday through Friday (Saturday until 13:00)
- 24hr pharmacy ‘Steno Apotek’ (opposite central station)
- Supermarket: 08:00 to 22:00 Monday through Sunday
- Bars: closing hours ~ 02.00 on weeknights